Business Case Evaluation Form Technology Peer Review



EVALUATION CRITERIA

RATING (Use drop down boxes)

Comments/Instructions

Project Name: Portal Language Translation Pilot

http://www.miamidade.gov/itgovernance/library/business_cases_2005/Translation-Business_Case-A.pdf

Department Name: ETSD
Project Amount: \$85,000

EVALUATION CRITERIA	RATING (Use drop down boxes)	Comments/Instructions
A. BUSINESS IMPACT		
1. How closely are the project's objectives aligned with County's strategic plan?	5	5= Strong Alignment, 1=No Alignment
2. Is the project an enterprise solution that will be used by more than one agency?	YES	Yes or No
 To what extent will the project improve internal workflow and productivity and enhance customer service? See tab below for examples on how to rate. 	5	5=Major Impact, 1=Minimal Impact
 How well have projected benefits been identified and quantified? See tab below for examples on how to rate. 	5	5=Benefits clearly identified/quantified, 1=Benefits not identified
B. ARCHITECTURAL FIT		
5. To what extent will the project serve to improve the County's underlying technical infrastructure?	3	5=Major Infrastructure Improvement, 1=No Improvement
C. OTHER		
6. Is the project a mandate (i.e., required by legislation or regulation)?	YES	Yes or No
7. Is this project the agency's first or only priority?	NO	Yes or No
Is the proposed project the subsequent phase of a project that is currently in progress or has recently been completed?	YES	Yes or No
9. Does the project introduce a new technology that will or can be evaluated for potential use elsewhere in Miami-Dade County (a pilot or "frontier" project)? See tab below for examples on how to rate.	YES	Yes or No

Additional Comments (Optional):

There is a legislative mandate for this project and a deadline of 6 months to complete. This software can be used for other departments as well to better serve our multi-lingual city.